



# **Events Volunteer**

## **Role Description**

**Team:** Local Volunteering team

Main contact: Volunteer Support Officer/Volunteer Coordinator

Reference: 2

#### **About Diabetes UK**

As the UK's leading diabetes charity, it's our job to tackle the diabetes crisis. We're here to prevent Type 2 diabetes, campaign for and support everyone affected by diabetes, and fund research that will one day lead us to a cure.

#### **About the role**

Events volunteers help raise awareness of diabetes and Diabetes UK at events around the country. The location of events range from roadshows in market squares and high streets to big events such as melas and county shows. Volunteers can also help out at conferences, sporting events and support days. Volunteers mainly attend events in their local region.

#### Main tasks and activities

- Talk to members of the general public in a friendly and enthusiastic manner to raise awareness of diabetes and Diabetes UK
- Offer appropriate Diabetes UK publications/materials
- Motivate people who are at risk of diabetes to go their GP for a diabetes test
- Answer general queries and direct any medical or other specific questions to the appropriate member of staff
- Encourage people with diabetes to leave their details so that we can forward them further information

### **About you**

#### We are looking for people who are:

- Confident at working with members of the public
- Good communication and listening skills
- Ability to work as part of a team
- Enthusiastic and outgoing
- An interest in community-based health promotion work
- Ability to maintain confidentiality
- Commitment to support the work of Diabetes UK and represent Diabetes UK in a positive way
- A willingness to attend all briefings and trainings related to your role.

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## What Diabetes UK can offer you

- Information and materials to help you carry out your role effectively
- Recognition of the role that you are carrying out in support of Diabetes UK
- Training, guidance and support
- An opportunity to feed back about the events you attend.
- The opportunity to learn new skills and make a difference to people living with or at risk of developing diabetes.
- Reimbursement of out of pocket expenses incurred while carrying out activities for Diabetes UK, eg travel, lunch.

### **Safer Recruitment**

We are committed to ensuring that our volunteer recruitment is fair, safe and consistent. The recruitment and selection process must therefore be appropriate to the nature of the role. Some roles may require a more in depth selection process, for example those working with children or vulnerable adults. Your volunteering contact will be able to explain more about this.

This role will require references.

### How to apply and next steps

To apply, please contact your local volunteering team.

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